



Family Support Specialist
Hope RISING Clinic for Prenatal Substance Exposure

Join our growing clinic! Be part of a dynamic, multidisciplinary team providing evaluation and evidence-based therapeutic support for children birth through 12 years with prenatal substance exposure and their families. Our model, developed in consultation with the University of Washington's FASD clinic, provides cutting-edge services and is the first of its kind in the nation. **Extensive training and support provided.**

Hope RISING Clinic values diverse perspectives and life experiences and encourages people of all backgrounds to apply, including Black, Indigenous, and People of Color, immigrants, refugees, women, LGBTQ, people with disabilities, veterans, and those with lived experiences.

Core Responsibilities:

- Providing resource and ongoing family support as a member of a multidisciplinary team including caregivers and therapy providers. Responsible for supporting clients and team members around resource needs, to include state and federal resources (DDA, WIC, etc.); local support services (recreational, social, respite, emergent needs, cultural resources, etc.); educational and special educational needs; and other resources pertaining to families.
- Assessing needs of families and discussing clinic services and supports available.
- Guiding families through program options and enrollment.
- Participating with therapy team in the development of individualized goals for child and family.
- Providing ongoing support and advocacy for families receiving services.
- Attending community care and school meetings with family as appropriate.
- Modeling and coaching advocacy skills to families.
- Submitting and tracking requests for interpreters.
- Maintaining detailed client files and electronic medical records according to agency procedures.
- Participating in weekly staff and teaming meetings, including actively supporting colleagues during team meetings, and presenting case updates as assigned.
- Demonstrating a caring, nonjudgmental, equity-minded approach to working with every family.

Requirements/Qualifications:

- Interest in and passion for working with children with FASD and prenatal substance exposure!
- Minimum one year of direct service experience with children and families, preferably providing trauma-informed care and working with families with complex stories including involvement in the foster care system, adoption and/or kinship care, and substance use and/or prenatal exposure.
- Ability to establish and maintain effective working relationships throughout the agency and community.
- Experience with and knowledge of child development and special education in schools preferred.
- Experience interviewing families preferred.
- Ability to work effectively as a team member as well as autonomously; excellent interpersonal, communication, and time management skills are essential.
- Strong organizational skills and attention to detail.
- Commitment to maintaining confidentiality of client information.
- Commitment to building and strengthening equity practices.
- Bilingual preferred.

- BA preferred, but not required. High School graduation or equivalent required.
- Current criminal background check maintained for all employees.
- Demonstrated excellent written and verbal skills.
- Wonderland employees are mandated reporters of any suspected abuse or neglect of a child to either DSHS or law enforcement

Additional Skills Include:

- Approach work with a sense of possibility, see challenges as opportunities for creative problem-solving, and work to find creative solutions
- Experience working with individuals from diverse backgrounds, demonstrate consideration of diversity of perspectives and individuals, and engage in learning opportunities that result in self-growth
- Effective listening skills with the ability to give and receive feedback
- Ability to model flexibility and comfort with ambiguity
- Ability to meet ongoing deadlines, work on a number of tasks simultaneously, and organize and prioritize work quickly in response to changing needs
- Effective knowledge of computer software and workplace utilization of interrelated software applications, ability to learn new technology products utilized by the role, and ability to perform work in a variable hybrid in-person/telework environment as needed with the expectation of on-site work at least 50% of the time

About Wonderland Child & Family Services

Hope RISING Clinic is a division of Wonderland Child & Family Services. Wonderland is a multi-program agency serving children from birth through age 12 with developmental delays, disabilities, and prenatal substance exposure. Founded 50 years ago, Wonderland’s mission is to provide a strong and equitable foundation for children and their families with diverse needs and abilities to flourish through therapy, education, advocacy, and resources. We reach hundreds of families every month through Early Childhood Programs & Services and Hope RISING Clinic for Prenatal Substance Exposure. Our direct-service providers are uniquely trained to provide trauma- and FASD-informed care.

Benefits Include:

- Competitive wages (DOE)
- Health, Vision & Dental Insurance
- PTO and generous paid holidays (including the last week of the year from December 25th through January 1st)
- Public Student Loan Forgiveness may be available for qualified employees
- Flexible Schedules
- 401(k) retirement plan
- Life and AD&D Insurance
- Health Care and Dependent Care Flexible Spending Accounts
- Training and Continuing Education
- Mileage Reimbursement

*Note: Benefits available to each employee dependent on FTE.

Office location: Bothell, Washington (Canyon Park area)

Start date: April 2022 (hiring now!)

Hours: Full-time

To apply: Submit cover letter and resume to gnonast@wonderlandkids.org. No phone calls, please.

Wonderland is an Equal Opportunity Employer.